

General Information

Pricing & Payment

Pricing Intro

All prices are in US Dollars.

Prices valid through December 31, 2010.

Single position Deep Etch / Laser Engraving / Sublimation are included in all prices (unless indicated).

Prices without Etching

Use end column pricing. This excludes items that cannot be etched.

Inventory Availability

While every effort is made to maintain all items in inventory, we cannot be held responsible if any item is unavailable.

Trademarks

All liability for the proper use of logos or trademarks rest with the customer. We assume no liability for trademark or copyright disputes. We reserve the right to photograph or show as samples, any item produced by us, without any liability as to trademark or artwork rights. All logos shown in this catalogue are for display purposes only. No endorsement of products should be implied.

Guarantee

Defects in materials and workmanship will be corrected without charge.

However, please be aware that even in the finest crystal, minor variations in clarity can occur. Occasional air bubbles, chill marks or flow lines are inevitable. Such minor variations are not considered defects

Set-up Charges

New artwork - \$80.00 (c).

On orders for multiple items of different sizes, the setup charge on the additional items will be waived, as long as all items are produced at the same time.

Artwork on file - \$40.00 (c).

This setup charge applies to existing artwork, which is resized for a new item.

Repeat Orders - Nil

There is no Setup Charge for repeat orders of the same item, using identical artwork. However, for repeat orders of less than \$100.00, a \$20.00 (c) Run Charge will apply.

VividPrint™ - \$100.0 (c)

There is no Setup Charge for repeat orders of the same item, using identical artwork. However, for repeat orders of less than \$100.00, a **\$20.00 (c) Run Charge will apply.**

Storybook Crystal® - \$190.00 (c)

Includes imprinting on the Cover and Spine, Story Sheet inside Cover, as well as Etching on all pieces of Glassware.

Personalization (Copy Changes)

Copy changes on awards and recognition items will be charged per award as follows:

	1-99	100-199	200+
1 Line (c)	\$4.00	\$3.75	\$3.50
2 Line (c)	\$5.00	\$4.75	\$4.50
3 Line (c)	\$6.00	\$5.75	\$5.50
4 Line (c)	\$7.00	\$6.75	\$6.50

If an item is personalized on a different location to the logo, 2nd position Etching Charges (see below) apply, in addition to Copy charges.

Second Position Etching

When a second position (second side) is etched, the following etching charges apply:

(Sq Inch)	1-23	24-99	100+
1 - 10	\$8.00	\$6.00	\$5.00
11 - 20	\$14.00	\$12.00	\$10.00
21 - 30	\$20.00	\$17.50	\$15.00 3c

For sizes larger than 30 square inches, add \$0.60 (c) per square inch.

Setup charge of \$40.00 (c) will be required for Second Position Etching.

Lustre Etch

Add color to our beautiful Deep Etched ceramic mugs. Multiple coats of Enamels are applied to achieve this dramatic look.

\$4.00 (c) per color per mug

Standard colors include Gold, Silver, Black, White, Red, Blue, Yellow & Green.

While standard colors usually suffice, occasionally specific PMS colors are required. Although we cannot guarantee an exact match, we are able to mix enamels to get as close as possible to your Pantone (PMS) color.

The service charge Pantone color matching is \$20.00 (c) per color.
(Applies on repeat orders.)

Color Fill

Crystal - \$10.00 (c) per color per piece
Marble - Single color included

Standard colors include Gold, Silver, Black, White, Red, Blue, Yellow & Green.

While standard colors usually suffice, occasionally specific PMS colors are required. Although we cannot guarantee an exact match, we are able to mix enamels to get as close as possible to your Pantone (PMS) color.

The service charge Pantone color matching is \$20.00 (c) per color.
(Applies on repeat orders.)

Artwork Cleanup Charge

Good quality black and white Camera Ready art is required. Photocopies, business cards, letterheads, colored layouts etc will be subject to cleanup charges of \$50.00 (c) per hour.